Mentoring Program Evaluation Framework

This evaluation framework should be used in conjunction with the "Mentor – Mentee Workplace Mentoring Surveys" document. The evaluations will measure three program outcomes: a) Mentoring Process Outcomes, b) Mentor/Mentee Experiences, and c) Workplace Outcomes.

The two evaluations provide a minimum of two check points mid-year progress and program completion.

- Mid-Year Evaluation: Administered during the mid-point of the program.
- Final Evaluation: Administered upon completion of the program.

Compare mid-term evaluation to final evaluations look for changes overtime. Use your organization's performance indicators to measure impact of mentoring on retention, job satisfaction and organizational culture.

Mid-Year Evaluation (using the Mid-Year Mentor & Mentee Survey Responses)

1. Mentoring Process Outcomes (Mentee Questions: 1-4) (Mentor questions: 1-4)

- a. Pattern of routine contact over the length of the mentoring relationship
- b. Satisfaction with mentoring program by both mentor and mentee
- c. Commitment to mentoring program by both mentor and mentee

2. Mentee/Mentor Experiences and Outcomes (Mentee Questions: 5&6) (Mentor questions: 5-7)

- a. Feelings of connectedness in workplace setting
- b. Improved technical skills
- c. Career path over time

3. Workplace Outcomes (Mentee Questions: 7&8)

- a. Work performance of participants
- b. Length of participants' tenure in the organization
- c. Notable effects on organizational culture or employee expectations

Final Evaluation (using the Final Mentor & Mentee Survey Responses)

1. Mentoring Process Outcomes (Mentee Questions: 1-4) (Mentor questions: 1-4)

- a. Pattern of routine contact over the agreed-upon term of the mentoring relationship
- b. Satisfaction with mentoring program by both mentor and mentee
- c. Level of commitment to mentoring program by both mentor and mentee

2. Mentee Experiences and Outcomes (Mentee Questions: 10-14) (Mentor questions: 5-8)

- a. Feelings of connectedness in workplace setting
- b. Improved technical skills
- c. Career path over time

3. Workplace Outcomes (Mentee Questions: 12,13, 15) (Mentor questions: 9-10)

- a. Work performance of participants
- b. Length of participants' tenure in the organization
- c. Notable effects on organizational culture or employee expectations